



ScribeAmerica Launches QueueLogix: A Revolutionary Integrated Solutions Company Linking Revenue Cycle Clerical Processes to Clinical Encounters

QueueLogix is the “next step” in revenue cycle innovation that unites back-office operations with frontline documentation in real time.

FORT LAUDERDALE, Florida – June 27, 2016 – ScribeAmerica, the nation’s leading provider of medical scribe training and point-of-service coding, announces the launch of QueueLogix: A groundbreaking integrated solutions company that unites backend processes with front-office patient encounters to help providers optimize revenue cycle organizations and processes like never before.

QueueLogix is the answer to one of the biggest problems currently faced by hospitals, healthcare systems, emergency departments and private practices: Uniting clerical operations with clinical care, which have historically existed in silos. Medical billing and coding often occur days after discharge or appointments, slowing down revenue cycles and increasing the likelihood of missing important patient updates and alerts. QueueLogix shrinks the gaps between patient care and final billing by transforming cumbersome, error-prone systems into real-time and meaningful collaboration, empowering providers to simultaneously complete medical documentation, coding and other mission-critical activities in record time.

“What started as LiveCode—the industry’s original point-of-service coding solution—has grown into a more comprehensive and compelling vision of the future,” said QueueLogix President Douglas Ingram. “By adding to ScribeAmerica’s already powerful suite of revolutionary solutions, QueueLogix is the next step in helping providers remain productive and profitable while meeting constantly-changing demands around healthcare data and documentation.”

QueueLogix derived from a need to further link front-office clinical documentation with clerical back-office revenue cycle operations. With email alerts, real-time patient analytics and custom reporting, QueueLogix offers an innovative way to open gates that connect coders to scribes and EMR documentation to billing.

“In training 30,000 medical scribes to assist more than 1,400 partners with 30 million patient encounters, it became clear that providers also need a way to streamline the process of translating patient documentation into accurate and timely coding and billing—not to mention the dozens of other activities that directly impact the quality of care and corresponding revenue cycles,” said ScribeAmerica CEO Michael Murphy, M.D. “QueueLogix dramatically simplifies these processes with an innovative mix of software and services.”

About QueueLogix

QueueLogix is a healthcare software and services company driving the next era of groundbreaking solutions for medical billing, coding and other mission-critical activities that empower hospitals, healthcare systems and practices to maximize revenue cycles. QueueLogix connects backend business processes to frontline patient encounters in real-time, through groundbreaking technology platforms and a workforce of over 12,000 employees across the U.S.

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